

Rhiannon's Cakes and Bakes Privacy Policy

This privacy policy will explain how our business uses the personal data we collect from you when you use our website.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
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What data do we collect?

Rhiannon's Cakes and Bakes collects the following data:

- Personal identification information (Name, email address, phone number, etc.)

How do we collect your data?

You directly provide Rhiannon's Cakes and Bakes with most of the data we collect. We collect data and process data when you:

- Enquire online or place an order for any of our products.
- Use or view our website via your browser's cookies.

How will we use your data?

Rhiannon's Cakes and Bakes collects your data so that we can:

- Process your order.
- Email you with special offers on other products and services we think you might like.

- To run competitions.

How do we store your data?

Rhiannon's Cakes and Bakes securely stores your data on a business secure computer complying with GDPR guidelines.

Rhiannon's Cakes and Bakes will keep your data for 5 years. Once this time period has expired, we will delete your data.

Marketing

Rhiannon's Cakes and Bakes would like to send you information about products of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Rhiannon's Cakes and Bakes from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please contact me.

What are your data protection rights?

Rhiannon's Cakes and Bakes would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Rhiannon's Cakes and Bakes for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Rhiannon's Cakes and Bakes correct any information you believe is inaccurate. You also have the right to request Rhiannon's Cakes and Bakes to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Rhiannon's Cakes and Bakes erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Rhiannon's Cakes and Bakes restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Rhiannon's Cakes and Bakes processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Rhiannon's Cakes and Bakes transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: rhiannonscakesandbakes@outlook.com

Call us at: 028 38335613

Or write to us: 23 Timakeel Grange, Portadown, Co. Armagh, BT62 1WG

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our website, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org.

How do we use cookies?

Rhiannon's Cakes and Bakes via website building and hosting company Squarespace uses some necessary cookies because they allow visitors to navigate and use key features on our site.

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

Cookie Name	Duration	Purpose
ss_cid	2 years	Identifies unique visitors and tracks a visitor's sessions on a site
ss_cookieAllowed	30 days	Remembers if a visitor agreed to placing Analytics cookies on their browser if a site is restricting the placement of cookies
ss_cpvisit	2 years	Identifies unique visitors and tracks a visitor's sessions on a site
ss_cvvisit	30 minutes	Identifies unique visitors and tracks a visitor's sessions on a site

ss_cvr	2 years	Identifies unique visitors and tracks a visitor's sessions on a site
ss_cvt	30 minutes	Identifies unique visitors and tracks a visitor's sessions on a site

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Rhiannon's Cakes and Bakes website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Rhiannon's Cakes and Bakes keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 13 January 2021.

How to contact us

If you have any questions about Rhiannon's Cakes and Bakes privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: rhiannonscakesandbakes@outlook.com

Call us: 028 38335613

Or write to us at: 23 Timakeel Grange, Portadown, Co. Armagh, BT62 1WG

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Rhiannon's Cakes and Bakes has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Information Commissioner's Office
14 Cromac Place
Belfast
BT7 2JB

Telephone: 0303 123 1114
Email: ni@ico.org.uk
Web: www.ico.org.uk